



MEDIA RELEASE

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TAA PUSHES ONLINE TRAINING AND DEVELOPMENT FOR STAFF

The nation's peak tourism accommodation body has stepped up its support for online industry and development courses in another effort to help employees get through the COVID-19 pandemic.

Tourism Accommodation Australia CEO Michael Johnson said with more than 300 accommodation hotels closing nationwide last month alone, the continued health and well-being of staff who have been stood down through no fault of their own remain a top priority of the Association.

"Our hardworking hotel staff are going to be a key part of the sector's recovery when it finally comes," Mr Johnson said.

"Ours is an industry which prides itself on putting the health and well-being of staff first – that is why TAA is working closely with our partners on online and personal development training courses. We want to do all we can to ensure staff have the chance to upskill if they choose to do so during this difficult time."

Mr Johnson said TAA was working closely with organisations including TAFE NSW, The Hotel School and William Angliss College on a range of initiatives.

Courses include the graduate certificate in global hotel leadership run by The Hotel School – a good way for hotel employees to further their knowledge and skills on a global level.

"This particular course offers a complimentary six-week transition program to assist those returning to learning," Mr Johnson said.

"The Hotel School is also offering special rates for e-learning on Opera, the most common industry-used property management system (PMS).

"William Angliss is offering reduced rates on their licensee training and advancing licensee training courses to particularly support managers in our venues.

"I'm pleased to say we share a common goal – helping to give staff members the chance to upskill during these temporary closures. Working together, we are able to give our many hotel employees and managers some mental support, stimulation and purpose as we await the relaxing of current travel restrictions allowing us to return to doing what we do best."

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