

MEDIA RELEASE

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CODE OF CONDUCT LEVELS PLAYING FIELD

The state's leading tourism accommodation body said the new mandatory Code of Conduct for the short-term rental industry will help level the playing field for established accommodation hotels.

Tourism Accommodation Australia NSW CEO Michael Johnson said the code, announced by the NSW Government today, includes obligations for hosts, guests, on-line booking platforms and letting agents, as well as a complaints process for anyone to complain about breaches.

He said the new laws will come into effect in December and TAA NSW has led the way in advocating for these reforms.

"TAA thanks the NSW government for listening to our concerns and implementing these much-needed changes," said Mr Johnson.

"With the new code of conduct and registration and planning laws in place we can hope to see a regulated short-term rental accommodation environment that complements the accommodation sector rather disrupting it."

Mr Johnson said the code also refers to an "exclusion register" and a "mandatory premises register" which will come into play from June 2021 and will ultimately complete the STRA reform.

He said today's release of the code follows on and complements the amendments to the *Fair Trading Act 1987*, *Strata Schemes Management Act 2015* and the *Residential Tenancies Act 2010* that recently commenced.

Mr Johnson said the Code of Conduct comes at a crucial time for the industry.

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